



CENTER FOR DISCOVERY®

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November 21, 2019

Board of Directors
Residential Eating Disorder Consortium
555 8th Avenue, Suite 1902
New York, NY

Dear Board of Directors,

This letter is in reference to the complaint received by the Residential Eating Disorder Consortium (REDC) regarding a website that was linked to Center for Discovery. Through further investigation of the complaint, Center for Discovery and the REDC determined that this website was in fact posted by our organization. This website does not represent the values of Center for Discovery, nor the REDC, and therefore, was taken down immediately.

In an effort to repair this error and ensure this does not occur in the future, Center for Discovery has implemented the following steps. Please note that because the employee that was part of the construction of this website is no longer with the organization, we have taken a proactive and reparative approach versus disciplinary.

1. Removed the website and all content related to it.
2. Developed a policy and protocol regarding the review and approval of any articles or content that is posted on behalf of Center for Discovery. The approval process includes review from myself and other operations leadership members, so that no content is created or published unilaterally. This will apply to all employees and consultants.
3. Met with Vice President of Marketing to ensure she understood what occurred, though prior to her joining the company, so she can educate her team and be proactive. Additionally, she worked with our consultants to confirm that she was aware of and has access to anything that is posted that represents the organization.
4. Discussed with the eating disorder operations team to use this as a learning experience and continue to brainstorm solutions moving forward. The operations team is fully informed about this incident and are wholly committed to running the organization with accountability and transparency. This experience has provided us with opportunities to improve and sharpen our practices.



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This instance does not represent the goals or values of the organization and has been addressed with urgency and thoughtfulness. The leadership at Center for Discovery has no interest in engaging in questionable business practices. Center for Discovery is committed to providing quality care, as well as, committed to the Code of Ethics of the REDC. We value our relationships and partnerships in the community and acknowledge the importance of collaboration in the eating disorder field.

Please feel free to contact me for any clarification or if there are further questions or concerns. I intend to remain fully collaborative with the REDC and community partners to better our organization and the services we provide.

Sincerely and Respectfully,

Deandra Christianson

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